User Guide

BT ELEMENTS

Additional Handset And Charger

Getting started

Location

You need to place your BT Elements Charger within 2 metres of a mains power socket so that the cable will reach.

Make sure the base is at least 1 metre away from other electrical appliances to avoid interference.

Handset range
The BT Elements phone has a range of up to 1000 metres outdoors when there is a clear line of sight between the base and the handset. When there is no clear line of sight between the base and the handset, e.g. the base is indoors and the handset either indoors or outdoors, the range could be reduced to 50 metres. Thick stone walls can severely affect the range.

Signal strength
The icon on your handset indicates when you are in range. When you move out of range of the base, the out of range tone will sound every minute and the icon will flash on the handset display. This is repeated until you move back into range.

Talk/Standby time
In ideal conditions, fully charged handset batteries should give about 10 hours talk time or 100 hours standby time on a single charge. The base must remain plugged in to the mains and switched on at all times. Please note that if you are using the torch feature, the talk/standby times will be reduced.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

Battery low warning
If the symbol flashes in the display and you hear a warning beep every minute, you will need to recharge the handset before you can use it again.

During charging, the symbol will scroll in the display.

Battery performance
To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible. From a rundown state the handset may take a minute or so to power up the display.

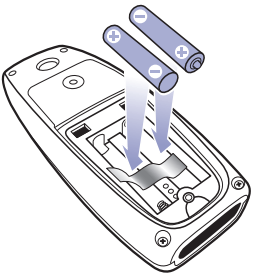
The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced. New batteries are available from the BT Elements Helpline on 0870 605 8047.

3 Getting started

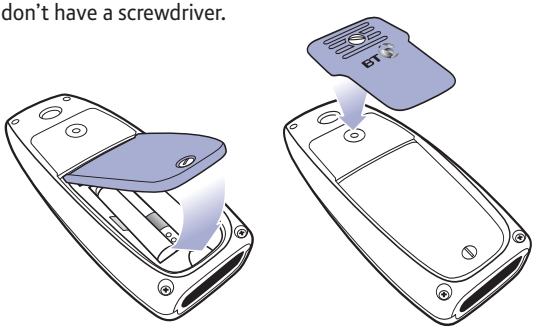
After charging your handset for the first time, subsequent charging time is about 6–8 hours a day dependant on usage. Batteries and handset may become warm during charging. This is normal.

Setting up

1. At the handset: Make sure the battery ribbon is laying flat inside the battery compartment and insert the 2 x AAA NiMH rechargeable batteries supplied observing the polarity markings (+ and -).



2. Replace the battery cover: hook the two plastic clips into place first, then lower and screw the cover into place. Finally, screw the belt clip on. You can use a coin, e.g. 10p piece if you don't have a screwdriver.



3. At the charger: Plug the charger power cord into the charger and the mains power wall socket. Place the handset on the base to charge for at least 24 hours. The red Charging light comes on. While the handset is charging, the symbol scrolls in the display, when the handset is fully charged the display shows the symbol.

Registering your handset to your BT Elements base

If you are registering the handset to another DECT GAP compatible base station that is not a BT Elements, please refer to the user guide for that base for registration instructions.

IMPORTANT
DECT GAP Profile only guarantees that basic calling functions will work correctly between different makes/types of handset and base. There's a possibility that certain services such as Caller Display will not work correctly. The extended range feature only applies when registered to a BT Elements base.

IMPORTANT
Before registration, make sure the handset batteries are fully charged and that you are close to the main base unit.

At the BT Elements base:

1. Press and hold Find until you hear a beep, then release it.

   The base will now remain in registration mode for 90 seconds, during which time you will need to complete the following procedure.

   At the BT Elements additional handset:

2. Press Menu to open the main menu.
3. Press Redial or Calls until Register is displayed, then press Menu.
4. Press Redial or Calls to highlight Reg Base and press Menu.
5. Enter a base number (from 1 to 4) and press Menu.

6. Enter the 4 digit PIN code of the base station you are registering to (BT Elements base default 0000) and press Menu.

   When the base is located, your handset will display the base ID number, press Menu to confirm registration to this base or cancel by pressing .

   The handset is automatically allocated the next available handset number which is displayed when in standby mode.

   If registration is unsuccessful, the handset will return to standby mode. Try moving closer to the base you want to register to and following the registration procedure again.

Wall mounting (optional)

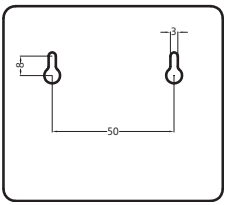
If you wish you can wall mount the handset and charger.

IMPORTANT
Before you wall mount, please check that:

- you are not drilling into any hidden wiring or plumbing
- the mains power adaptor will reach the plug socket

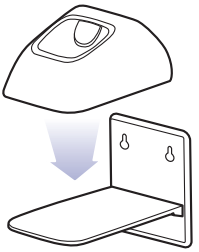
BT are not responsible for any damage / injury caused while attempting to wall mount your phone.

1. Drill two holes in the wall for the 2 screws provided using the wall mounting bracket as a template.



2. Insert the wall plugs provided into the holes and then insert the 2 screws, one into each hole. Leave a gap between the head of the screw and the wall (approx 3mm).

3. Thread the power cable from the charger through the hole in the bracket and thread the cable into the cable groove on the underside. Secure the charger onto the bracket by screwing the 3 screws supplied into the underside of the bracket.



4. Fix the bracket (now with charger attached to it) onto the screws protruding from the wall, by placing it over the screw heads then pull it down gently and it should drop down and secure into place.

Your BT Elements additional handset is ready for use

Using your phone

If you need further instructions on using your phone or require an explanation on any of the features please refer to your BT Elements user guide. If you require any further assistance, please contact the helpline on 0870 605 8047 or email bt.helpdesk@suncorptech.com

Getting to know your phone

Handset and charger

Earpiece / receiver

Display with orange backlight
Backlight comes on when you receive a call or when any button is pressed.

Secrecy / Clear / Back
In talk mode, press to switch secrecy (mute) on/off.

In entry mode, press to delete digits.

In menu mode, press to move back to the previous screen or press and hold to exit and return to standby.

When viewing the Calls list/Redial list, press to delete the displayed entry or press and hold to delete all entries.

Redial / Scroll Up / Volume +
In standby mode, use to redial any of the last 20 numbers called.

When dialling/storing a number, press to enter a pause.

In talk mode, press to increase the handset volume.

Use to scroll up through the phonebook, redial list and Calls list.

Talk
In standby mode, press to make or receive calls.

In talk mode, press to end a call.

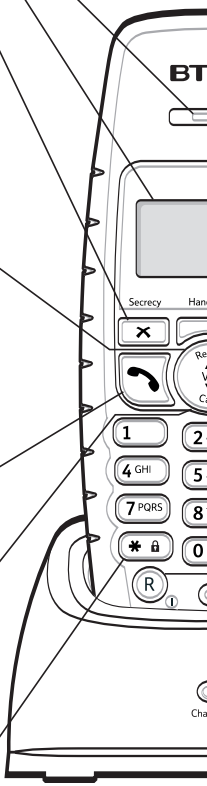
Calls / Scroll Down / Volume –
In standby mode, press to open the Calls list.

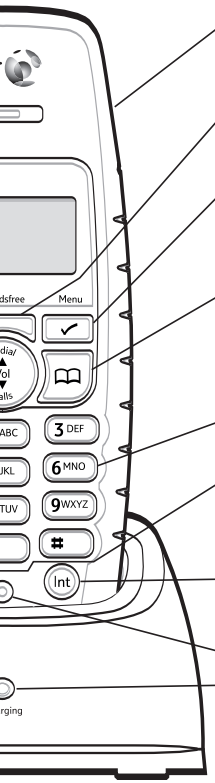
In talk mode, press to decrease the handset volume.

Use to scroll down through the phonebook, redial list and Calls list.

*** / Keypad lock**
Switch temporarily from pulse to tone dialling.

From standby, press and hold to lock the keypad.





Torch On / Off (located on back of handset)
Press and hold to switch the torch on.

Release the button to switch the torch off.

Handsfree
In standby mode, use to switch handsfree on and off.

Menu / OK
In standby mode, press to access and scroll through the menu options.

Press to confirm a displayed option.

Phonebook / Exit
In standby or talk mode, press to open the Phonebook.

When viewing the Redial list/Calls list or when editing, press to exit and return to standby.

Alphanumeric keypad with orange backlight
Use to enter digits and characters.

Recall / Power On / Off
For use with a switchboard/PBX and BT Calling Features.

Use to switch the handset power on/off.

Int
In standby or talk mode, use to make an internal call.

Microphone

Charging Indicator
Illuminates when the handset is charging in the base.

Navigating the menus

Your BT Elements has an easy to use menu system. Each menu has a list of options, which you can see on the menu map below.

When the handset is switched on and in standby:

1. Press Menu ✓ to open the main menu, then press Redial ▲ or Calls ▼ repeatedly to scroll to the menu option you want.
2. Press Menu ✓ to select a displayed menu option or press ✕ to go back to the previous screen.

Exit or go back one level in the menu

Press ✕ to go back one level.

Press ✕ repeatedly to exit and return to standby.

Menu map

Phonebook
- Add Entry
- Modify Entry
- Delete Entry

SMS
- Inbox
- Personal SMS
- Write
- Delete All
- SMS Settings
  - Msg Alert
  - Send Service
  - Rcv Center
  - Send Center
  - Terminal No

Setup
- Base Volume
- Base Melody
- Del Handset
- Pin Code
- Dial Mode
- Recall Mode
- Default

Handset
- Beep
  - Keytone
  - Low Battery
  - Out Of Range
- Int Ring Vol
- Ext Ring Vol
- Int Melody
- Ext Melody
- Auto Answer
- Handset Name
- Language
- Key Lock ?

Date & Time
- Set Date
- Set Time
- Set Alarm

Register
- Select Base
- Reg Base

General information

Safety information

- Only use the power supply suitable for the BT Elements range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the charger mains power supply is 030989.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Elements Helpline on 0870 605 8047.
- Do not open the handset (except to replace the handset batteries) or the charger. This could expose you to high voltages or other risks. Contact the Helpline on 0870 605 8047 for all repairs.
- If the keylock is switched on, it is NOT possible to make calls, including to the emergency numbers (999/112).
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.
- Never look directly at the torch light, or shine it into the eyes.

Cleaning

- Clean the handset and charger with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water.
- Do not expose your product to fire, explosive or other hazardous conditions.

- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Elements is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Elements or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.

- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

Prior to returning your product, please read the Help section in the main BT Elements guide or contact the Helpline on 0870 6058047 or email bt.helpdesk@suncorptech.com for assistance. In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network.

We recommend that you contact BT's approved repair agent Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

Technical information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

Only use approved charger mains power supply, item code: 030989.

Only use approved batteries.

These products are available from the BT Elements Helpline on 0870 605 8047.

13 General information

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

For your records

Date of purchase:

.....

Place of purchase:

.....

Serial number:

.....

For guarantee purposes proof of purchase is required so please keep your receipt.

Declaration of Conformance

Hereby, Suncorp Technologies declares that this BT Elements is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Elements is published on the website:

http://www.suncorptech.com/bt

Visit us at www.bt.com

Offices worldwide

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